$Vision \longrightarrow Commitment \longrightarrow Focus \longrightarrow Results$ 

A 2003 Annual Report

The Society of St. Vincent de Paul in the City of Coeur d'Alene St. Thomas Conference Questions regarding this annual report can be directed to St. Vincent de Paul's Executive Director, 208-664-3095.

> Financial Statement prepared by Magnuson, McHugh & Company, P.A. Printed by Commercial Printing Written & Designed by Shelly Hines

Printing donated in part by Commercial Printing

### The Society of St. Vincent de Paul in the City of Coeur d'Alene

St. Thomas Conference

108 E. Walnut Coeur d'Alene, ID 83814 Phone: 208-664-3095 Fax: 208-664-1772



# Table of Contents

Mission Statement	2
Board President & Executive Director Messages	3
Our Vision	4
St. Vincent's Tree of Services	5
Our Commitment	6
Board Members	7
Employees	8
Volunteers	9
Our Focus	10
Thrift Stores	11
Social Services & Emergency	
Shelters	12
Transitional Housing	13
Rental Housing	14
Other Programs	15
Our Results	16
Letters from Clients	17
Financial Review	18
A Special Thank You	20
Donors, Grantors, & Supporters	21

# Our Mission

### → to Help Others Help Themselves



The Society of St. Vincent de Paul is a worldwide charity organization consisting of independent, self-governing, non-profit agencies. St. Vincent de Paul (1580-1660), believed that only love for our fellow man could open the way to a new and better world. It is in this spirit that we pursue our mission to be a good neighbor, lending a friendly hand when help is needed.



#### A Message from the President

It continues to be an honor to serve this wonderful organization and our community. Being a part of the various activities the St. Thomas Conference is involved in has been a wonderful experience for me.

The Society is here to assist those in need and to teach them how to help themselves. We have many programs available that support this mission and we continue to start new ones as Kootenai County and the need grows.

Many people support this organization, whether they are donors, employees, volunteers, or patrons. Without this support, there wouldn't be a St. Vincent de Paul. Thank you all for you continued efforts and caring!

John O'Brien, Executive Board President

#### A Message from the Executive Director

I am always amazed by the generosity and caring shown to us by members of our community. While we continued to see a larger influx of low-income and homeless people seeking shelter and services this past year, we also continued to see a rise in quality donations which led to record revenues from store sales! This revenue is one of the top reasons we can continue helping those in need.

Also through the kindness of Idaho Housing and Finance Association, we were able to complete renovations at both emergency shelters and the Social Service Office, making them more comfortable, safe, and accessible. If you haven't passed by recently, please do so; you'll be pleasantly surprised!

All of us at St. Vincent de Paul feel truly blessed to be living and working in such a wonderful community. Thank you for such a great year!



Lynn Peterson, Executive Director

### Our Vision

Imagine a community where everyone is equal and treated with respect without regard to status or income level.

> We not only imagine it, our faith tells us we can help make it happen. We know, with understanding, dedication, and caring hearts, our North Idaho community can offer

### → a Bright Future for All



And, this vision has been the very foundation of our organization since 1946, even as we continue to build on our programs to better serve our clients' and community's needs.

We treat people to individualized attention with understanding, compassion, and acceptance. By showing (and teaching) them that they matter and are valued, clients can see this brighter future.



Helping others help themselves.

### Our Commitment

6 |

We believe our community is even stronger when its members pull together to offer a helping hand in a caring, accepting way. As we teach each other, we also learn from each other how we may live our lives better and make Kootenai County a better place. So, whether it's as employees or generous volunteers, we hope our client's see us as

### Neighbors Helping Neighbors



### St. Vincent de Paul's 2003 Board of Directors

Those that serve on St. Vincent de Paul's various boards generously donate their time to participate with our organization. These people are caring and knowledgeable, and help us maintain our level of services and financial stability through accountability and good decision making strategies. We are able to serve our community because of them.





Phil Dreisbach, Vice Presi-



Dick Nimtz,Secretary



Mike Anderson.Treasurer

Gerry Stone



Father Rodenspiel, Pastor, St. Thomas Parish

#### Executive Board

Phil Dreisbach Dick Nimtz Mike Anderson

### **Advisors**



Father Rassley C.S.S.R, Chaplin & Spiritual Advisor



Rosemary McGrath

Zoell McKenzie



#### Housing Board

Phil Dreisbach, President John Albee John Bruning Jacquellin McAvoy Zoell McKenzie Lori Pierson Chuck Tasca **Bill Willis** 

- Art on the Edge Board
- Kathy Beechler, President Gerry Stone, Vice President Beth Randolph Jeanette Dunn Joan Grimes Stacy Zehm Cheryl Burchell Kris McIlvenna Liz Beechler

## John O'Brien

#### Store Board

John O'Brien Tim Brophy Robin Lowe Zoell McKenzie Milt Schauble **Bill Willis** 

#### Vincentian Circle of Friends

Dick Nimtz, President Mike Anderson Mary Ann McHugh Lois Nimtz Father Rassley Milt Schauble Gloria Vachon Chuck Weissel

### St. Vincent de Paul Employees

Through St. Vincent de Paul's growth, we are able to offer an average of sixty jobs, both full and part time, to people in Kootenai County. Our employees are hard-working and creative individuals that come from all walks of life, which allows us to serve our clients in an understanding and caring way. They understand the importance each one of them play in the success of our organization and in our community. We appreciate their energy and dedication!



Aleta Forsberg, Fiscal Officer



Debra Prince Post Falls Store Manager

Minnie McDonald, Laurel Booth, and Anita Trimble, CdA Store Employees





Holly Watson, Bookkeeper





Richard Irving, Career Counselor



Margaret Lightfoot, CdA Store Manager





Kathy Reed, Social Service Director



Denise Thompson,

Transitional Housing Program Director

Mary Jo & Gary Strope, Gateway Transitional Housing Managers



Deanna Jeffres, Child Care Food Program Director

### St. Vincent de Paul Volunteers

We know in today's fast-paced society, it isn't always easy to give up time that could be spent with family, friends, or on other self-interests. That's why we feel truly blessed by the many volunteers who generously donate their time and talents to help those in need. Without their selfless dedication, we would not be able to continue providing the quality and level of services our clients and community are use to and need.



Ali Shute, AOE Director



Bill Bryson as Santa Claus

St. Vincent de Paul has also been blessed to have been participating in Americorps' VISTA program for almost ten years. Through this program, dedicated workers are placed in non-profit organizations under one to two year terms to help establish and staff needed programs that serve low-income populations. This year St. Vincent's was awarded two VISTAs, one for our Art on the Edge (AOE) program, and one in our Social Service Office as our Volunteer Coordinator.



Kim Hite, 2002-2003 Legal Link & Fashions for Your Future



Roger Garlock, 2003-2004 Volunteer Coordinator



Stacey Wells, 2003-2004 AOE Coordinator

### Our Focus

By offering those less fortunate in our community quality services and programs,

whether it's with shelter and housing, life-skills classes, children's activities, or just great deals on recycled items,

we can better our area and its citizens, by working together and

Creating Solutions







### St. Vincent de Paul Thrift Stores

St. Vincent de Paul owns and operates two thrift stores which are the very foundation of our organization. With quality donations from members in our community, these stores provide the financal support that allow us to start and continue many of our programs that serve those in need.





Our first store, which opened in Coeur d'Alene since 1959, has continued to grow in revenue over the years, with 2003 being one of our best years to date. The store itself employs 24 full-time and part-time workers, which is approximately over a third of our work force.





In 1993, our Post Falls store opened offering more convenient shopping to neighboring communities, as well as jobs to 7 employees. During these past ten years, this store has experienced phenomenal growth and revenues. At a quarter of the size of our CdA store, these sales numbers are truly impressive and exciting!

### St. Vincent de Paul Social Services & Emergency Shelter

St. Vincent de Paul's Social Service Office is at the very heart of our organization and the starting point for needed services. Here we extend aid to very low-income and homeless individuals and families by offering all types of financial assistance, information, and referrals. In 2003, we were able to help 1164 people with needed social services.





Social Services Provided by Count in 2003:

Utilities: 207 Lodging: 236 Auto/Gas: 531

Medical/Dental: 48 Transportation: 51 Food or other items: 91

Both our emergency shelters continue to offer a clean, safe place for those experiencing a housing emergency. Over the past year, we have had the opportunity (due to the generous support of the Idaho Housing and Finance Association) to make some major renovations at both facilities. These improvements have greatly enhanced the aesthetics, comfort, and safety of our shelters.

#### Women & Children's Shelter Services in 2003:

103 women received shelter & 34 children received shelter for a total of 4,527 bed nights with 9,054 meals.

> Women's Shelter pictured, right after renovations



Men's Shelter Services in 2003:

238 men received shelter for a total of 6,140 bed nights with 12,282 meals.

Men's Shelter pictured, above after renovations

### St. Vincent de Paul Transitional Housing

St. Vincent de Paul continues to operate a total of forty-three units of transitional housing, with two facilities located in Coeur d'Alene, one in Post Falls, and one in Wallace, Idaho. These facilities offer the key to breaking the cycle of homelessness that many of our clients experience. With a longer-term focus on temporary housing, families and individuals can learn the skills necessary to become self-reliant.

Our Transitional Housing Program experienced some staffing changes and service additions in 2003. These changes have allowed us to better serve our clients while increasing services to them. The basic life skills classes we've always offered still remain, and we opened up a technology "lab"

with ten computers that were donated through a grant with the Beaumont Foundation. We were also able to hire a very skilled Career Counselor. Both of these services are available to the community. In addition, we are now recognized as a provider of transitional housing for homeless veterans through a per diem grant with the Veteran's Admini-



Transitional Housing Center (THC) in Coeur d'Alene pictured on top.

Star Haven Transitional Housing in CdA pictured on left.

stration. We are quite pleased with these changes and expect great outcomes!



Kamps Transitional Housing in Post Falls pictured on left.

Gateway Transitional Housing in Wallace pictured on right.



Transitional Housing Services in 2003:

THC in CdA: 7 Men, 27 Women, and 60 children for a total of 14,567 bed nights
Kamps TH: 2 men, 7 Women, and 10 children for a total of 3,315 bed nights
Star Haven: 22 men, 13 women, and 5 children for a total of 3,407 bed nights
Gateway TH: 15 men, 14 women, and 12 children for a total of 7,065 bed nights

## St. Vincent de Paul Affordable Rental Housing

By providing quality, affordable rental housing to the low and moderate income populations we believe we are making our community stronger. Why? Because the people who grew up here, who work here, who support local businesses here, should also get to *live* here.



In 2003, we were looking to expand our rental housing program to include three new complexes, one in Rathdrum, one in Post Falls, and one in Moscow, Idaho. Unfortunately, the funding was not approved for these properties and the purchases had to be placed on hold. However, we believe preserving and developing affordable housing in our area is a top priority and we will continue to pursue these and other properties, making them available to those who need it most.

### More St. Vincent de Paul Community Programs



To further our commitment to the low-income members of our community, St. Vincent de Paul has grown to also offer a wide variety of social programs that help build self-sufficiency.

Besides the grant from the Beaumont Foundation, which allowed us to open a technology room in our Transitional Housing Center to facilitate computer literacy as well as provide a resource for those needing to complete employment-related tasks, we were also awarded another major grant in 2003. This grant, in the form of a per diem, allowed us to partner with the VA in Spokane and be recognized as a Veteran's Day Center and housing provider.

We also continue to offer the following programs:

Art on the Edge: Offers all children ages 6-18 free classes and the materials they need to create art, allowing them the opportunity to experience the creative process. Funded in part by United Way.

<u>Child Care Food Program</u>: A U.S. Department of Agriculture program, we work with daycare providers to ensure they offer meals and snacks that provide the vitamins and minerals children need.

**Legal Link:** A weekly clinic where local lawyers provide free legal consultations. **Fashions for Your Future:** Gives job seekers the resources they need to get off on the right foot with a potential employer through a twohour consultation. Each participant is furnished with a personal shopper, up to \$100 in free clothing and cosmetics.

**Career Counseling:** Teaches clients the skills they need to succeed in the world of work. Offers both one-on-one counseling and workreadiness workshops. Clients get insight into their skills and how they fit in the job market.

### Our Results

So, how do we know if St. Vincent de Paul is truly making a difference in people's lives? How do we know for sure that what we do really matters?

Each year we quantify the services we provide to the number of people we've served. These numbers, along with our financial statements, show in more concrete terms the need within our community and how we are helping with those needs. However, it's the actual results — our clients' stories — that prove what we do does

Make a Difference







### The Difference in People's Lives



Dear Kathy and Lynn,

I am writing this letter to thank you both for all that you have done for me in the past year.

As both of you know, I was taken in at the St. Vincent de Paul Women's Shelter as a client. Before I came to the shelter I was living in a drug house and using meth and marijuana on an almost daily basis. I have been in recovery since my first night at the shelter and I have both of you, some dear friends, and St. Vincent de Paul to thank for it. I can't put into words how grateful I am to all of you for all you have done for me. Thank you.

I hope that I have done a satisfactory job for St. Vincent de Paul during my time as the Women's Shelter Manager and in doing so I hope that I have given back to St. Vincent de Paul and the community in return.

Kathy and Lynn, I love you both and from the bottom of my heart, thank you.

Forever Grateful, Angie

### St. Vincent de Paul's Statement of Financial Position December 31, 2003

	2003	2002
ASSET	s	
CURRENT ASSETS:	• • • • • • •	• · · · • • • • •
Cash and cash equivalents	\$ 96,217	\$ 152,480
Inventory	1,952	180
Prepaid expenses	5,209	3,286
Accounts receivable:	00.070	<u> </u>
Grants	63,372	94,311
Other	100 750	2,000
Total current assets	166,750	252,257
RESTRICTED DEPOSITS:		
Reserve accounts	147,681	160,787
Security deposits	14,612	13,818
Total restricted assets	162,293	174,605
LAND, BUILDING AND EQUIPMENT:		
Land	543,561	543,561
Building	4,798,938	4,644,235
Loan fees	4,790,930	4,044,235 5,256
Equipment	3,230	310,711
Equipment	5,658,466	5,503,763
Less accumulated depreciation	(1,164,280)	(1,023,798)
Total land, building and equipment	4,494,186	4,479,965
rotariano, building and equipment	4,494,180	4,479,905
Total assets	\$ 4,823,229	\$ 4,906,827
	NETASSETS	
CURRENT LIABILITIES:		
Accounts payable	\$ 8,832	\$ 30,717
Accrued liabilities	34,351	23,579
Cumulative overabsorbed indirect costs		1,659
Current portion of long-term debt	48,075	53,605
Total current liabilities	91,258	109,560
RESTRICTED LIABILITIES:		
	14 612	12 010
Security deposits	14,612	13,818
LONG-TERM DEBT, less current portion	3,729,336	3,734,914
Total liabilities	3,835,206	3,858,292
NET ASSETS:		
Unrestricted	988,023	1,048,535
Total net assets	988,023	1,048,535
Total liabilities and net assets	\$ 4,823,229	\$ 4,906,827

### St. Vincent de Paul's Statement of Activities

	2003	2002
UNRESTRICTED NET ASSETS:		
Support:		
Store sales	\$ 1,001,259	\$ 943,658
Less: cost of sales	(10,180)	(9,861)
Net sales	991,079	933,797
Businesses, estates and individual donations	95,141	144,007
Federal financial assistance	976,452	1,058,948
State financial assistance	77,840	110,824
Churches	9,388	9,778
Interest	1,433	3,640
Rental income	228,946	223,705
Fair market value CC		18,516
Management fees	22,811	23,778
Program income	16,105	16,329
Fundraising income		8,047
Miscellaneous	33,250	40,935
Total unrestricted support	2,452,445	2,592,304
Expenses:		
Program services:		
Social services	228,199	286,370
Kamps transitional housing	46,378	40,698
Transitional housing	223,688	225,429
Store	929,036	849,163
Childcare food program	396,036	372,766
Low income housing and development	541,428	495,949
Post Falls commercial	23,962	24,970
Special lodging	51,179	50,755
Star Motel transitional housing	41,304	47,808
Supporting services:		
Management and general	31,747	148,054
Total expenses	2,512,957	2,541,962
(DECREASE) INCREASE OF SUPPORT AND REVENUE OVER		
EXPENSES BEFORE (OVER) ABSORBED INDIRECT COSTS	(60,512)	50,342
(Over) absorbed indirect costs		(13,026)
(DECREASE) INCREASE IN NET ASSETS	(60,512)	37,316
NET ASSETS, BEGINNING OF YEAR	1,048,535	1,011,219
NET ASSETS, END OF YEAR	\$ 988,023	\$ 1,048,535
		119

### A Special Thank You

→ to all of our Donors, Supporters, and Grantors

An organization is only as strong as its supporters. We believe this is why St. Vincent de Paul has been able to continue helping our North Idaho community for almost 50 years. Financial contributions and donations of quality items by caring individuals and businesses have allowed us to provide services and build programs that benefit those most in need. So, from all of us at St. Vincent's, we would like to thank the following supporters, donors, and grantors for their contributions this past year.

Adirondack Community Trust American Legion Auxiliary Unit #14 Anchor House Associated Builders and Contractors Kathy Beechler Steve Bell Leslie & Delores Bodah Burton Intermountain, Inc. Stewart & Mary Butler Community Action Agency Janet G. Callen Cancer & Community Charities Dick & Dorothy Casara Jack Caswell CdA Athletic Roundtable Charitable Trust CdA First Assembly of God CdA High School CdA Kiwanis Club CdA Ministerial Association Elmer Chilson Christ the King Lutheran Church Norma Colby Dr. Patrick Collins Community Chaplaincy Services of CdA, Idaho Community Chaplaincy Services of Bliss, Idaho Community United Methodist Church The Cooper Charitable Trust Foundation Deborah Cordes & Roger Snyder Michelle Cramer & Miracles in Recovery H. Jonathan Cretsinger Nancy & Stephen Davis Donald & Lois Dundon Fraternal Order of Eagles Wilma Ednie Emmanuel Baptist Church Sherry & Douglas Fagerness Faith Presbyterian Church Deacon's Fund Frank & Donna Favor Aimie E. Feuling First Assembly of God Church First Baptist Church Fellowship Fund First Christian Church First Presbyterian Church Fivefold Foundation Ministries, Inc. Ellen M. Franz Eric J. Frazier The Fred Meyer Foundation Thomas & Margaret Frey John & Williene Gagnon Donald C. Galloy Donald & Barbara Germann Gian Ghigleri

William & Margaret Giesa Therese Gold Anita Hager Curtis Hanson Hapers Eve Haven Hayden Lake Seventh-Day Adventist Church Havden Lake Chamber of Commerce Allan & Vernice Hedman Jo Ellen Hegge Mirrian Hill Hill Concrete, Inc. Jerry Holland & Shelley Bruna Laurie & Michael Horswil Idaho Community Foundation Idaho Housing & Finance Association Jettie J. Johnson Mary Lou Kane Ann Kavaljian Kootenai Electric Trust William & Kathleen Keller Patrick & Shelia Kelly Cathy Kendrick William Kersting Paul & Shannon King Barbara Kirkpatrick Dian N. Noefod Knights of Columbus, St. Thomas Kootenai Alliance for Children & Families Kootenai County Veterans Council FR. Roger S. Lachance, St. Pius Ladies Auxiliary FOE 486 Social Fund Lake City High School Edward & Susan Leach John & Linnea Lee Lutheran Church of the Master Grant & Carol Maclean Art Manly Jim & Debbie Markley Marshall Mend Patricia Martin William & Lina McFarland Stewart McKinney Leonard & Barbara McLean E. Meyers Mary Sue & James Moore North Idaho Area Service Committee North Idaho Classic Car Club North Kootenai Water District Donald Nygaard Lawrence & Aurelie O'Hare Robert & Judith Ohrt

A.H. & Polly Parisot Susan Pennington PEO Sisterhood Chapter CB Earl Pierson Pipevine J. Allen & Diane Plahn James Pond Robert & Patricia Potter Prairie Avenue Christian Center Presbyterian Church Board Deacons of Rathdrum & Coeur d'Alene Rat Dog Research, LLC Real Life Ministries Brent & Moura Regan The Salvation Army NW Division Revolving Fund School District 271 Shepherd of the Hills Lutheran Church Celia H. Shoenhut Eleanor Smith Herman & Teri Smith, Jr. Gail Somers Carol & Walter Sorenson Charles Sowder & Maryann Erickson Specialty Tree Service St. Marks Lutheran Church St. Pius X Church St. Stanislaus Church St. George Catholic Church St. Lukes Episcopal Church David V. Stasney Gerald R. Stone Keith & Marie Straley Alastair & Joyce Summers Lynn Tarbox Dagmar Thorin Trinity Lutheran Church United Wav U.S. Bank Foundation Veterans of Foreign Wars Ladies Auxiliary 8-89 WalMart Foundation Darren Webster Wells Fargo Foundation Ronald & Barbara Wick Terrell & Constance Williams Thomas & Sharon Wobker Youth First Eileen Zannini Craig Ziegler Everyone in our community who donated items to our thrift stores. 121

### St. Vincent de Paul cannot survive without community support.

We encourage you to:

 $\Rightarrow$  Shop in our stores.

- $\Rightarrow$  Donate household goods, money, food, and clothing.
- $\Rightarrow$  Share your time and talents as a volunteer.
- $\Rightarrow$  Remember our clients when you speak with local and state policy makers.

St. Vincent de Paul Thrift Store 108 E. Walnut Coeur d'Alene, ID 83814 208-664-3095 Post Falls Books and More Store 210 W. Seltice Post Falls, ID 83854 208-773-6836

St. Vincent de Paul believes in personal involvement with commitment without judgement or regard to race, nationality, or religious preference.

If you or your group would like a tour of our facility, please call 664-3095 to arrange a date.